



HARTING Oy – General terms and conditions

The general terms follow NL09 guidelines. These terms are valid starting from 1st of January 2016.

Prices

All prices are shown excluding VAT. Costs for packing and freight will be added separately. For orders below 100€ there is a 30€ handling fee included.

All webshop orders will be delivered without the 30€ handling fee regardless of order value.

HARTING Oy reserves the right to change list pricing and other conditions without prior notice.

Any claims regarding invoices must be made within 10 working days from the invoice date in written form. Otherwise they will not be considered.

Terms of delivery

According to FCA Incoterms. In case the orders are delivered by the customers own carrier an additional handling fee of 30€ will be added.

Expected delivery time from the factory is 4-7 working days. For urgent deliveries the expected delivery time is 1-2 working days.

Returning and cancelling

Returns below 100€ are not accepted. All returns must be agreed on in advance with HARTING Oy.

After the return has been accepted HARTING Oy will credit the customer with 70% of the original net value. All goods must be returned in their original packaging, unopened and undamaged.
